

Flight Instruction and Aircraft Rental Cancellation Policy

If you have scheduled an aircraft or a flight instructor and find that you are unable to fly for any reason, at the scheduled time, we ask that you advise Ocean Aviation by phone at (410) 213 -8400 at least six hours prior to your appointment. This will assure that our staff and our aircraft are available to other clients who might like to schedule a flight but do not have an available aircraft or staff member.

Of course, we never want any client of Ocean Aviation to feel pressured to fly when they do not feel comfortable. Weather conditions should always be considered when planning a flight. Other considerations including personal health should influence your “go or no go” decision. We ask that you advise us at least six hours prior if your situation is such that you have decided not to fly.

If you have scheduled a flight or an instructor, and do not arrive within fifteen minutes of the scheduled time and have not cancelled your reservation as detailed above, you will be assessed a “no show” penalty of \$75.00 per hour booked. If the aircraft/instructor is scheduled for two hours, a \$150.00 penalty will apply. Staff does not have any input whatsoever in waiving this penalty.

Weather related decisions to fly or not to fly are an integral part of being a professional and cautious pilot and you will never be penalized for canceling prior to your flight for those reasons. You will be commended. However, forgetting you had an appointment and leaving a crew member or an aircraft on the ground when another client would have liked to fly is not acceptable.

Please remember to cancel your appointment.

This policy will assure that aircraft and staff are available when you want to fly. Thank you for your understanding of this policy.